



System Sense Disaster Recovery service

Why Disaster Recovery is so important?

Several regulatory and compliance requirements require the development of a business continuity plan for your business. This plan extends from your physical assets to your digital systems and media in which you store your company records and your clients' data.

System Sense acknowledges the importance of having an IT disaster recovery plan not only for compliance reasons, but also to keep you assured that your business will continue to operate in the case you experience a serious incident. System Sense will provide you with a high quality disaster recovery plan, using best practice standards and procedures.

How do we deliver?

System Sense will develop your custom Disaster Recovery Plan using a phased approach.

We will start with the evaluation of your environment and the assessment of the business impact of your systems and the required SLA. We will then plan the recovery of the systems in regards to the type of disaster that may occur. We will test the actual recovery and document the solutions. Finally we will train your staff so as they are aware of what their actions will be during a disaster.

System Sense follows the approach that you have already invested on your infrastructure and in that sense our goal is to use your existing investment.

While the technology plays a very important role in the time and the complexity of the recovery of your systems in the event of a disaster, it is still the human contribution and the processes in place that will put the whole recovery in motion.

Finally to ensure the continuity of the information and processes System Sense will train all the employees involved and document the recovery plan in such way that can be actioned straight away.

What do we deliver?

System Sense will deliver:

- High level plan of the resources, the tasks, the process flow and the initiation requirements for the plan.
- Detailed document listing your business requirements, the roles and responsibilities of the people involved, the categorisation of disasters, the action plan during the disaster and other contingency measures.
- Extensive test of the disaster recovery plan.





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- Detailed restore and recovery procedures for each of the tested systems.
- Training manual for your staff.

The technology

System Sense is experienced with the major players in the backup market as well as with the Microsoft server products. In addition we have implemented other technologies such as virtualisation, replication and clustering to ensure scalable and reliable forms of redundancy, failover and recovery.

Why us?

Our advise is a combination of industry standards (using ITIL/ISEB methodology), experience and proven technology. With our engagement you will be satisfied to know that your business is ready to react.

